

IN THE UNITED STATES BANKRUPTCY COURT
FOR THE NORTHERN DISTRICT OF TEXAS
LUBBOCK DIVISION

IN RE:

REAGOR-DYKES MOTORS, LP, *et al.*

Debtor.

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Case No. 18-50214-rlj-11
Jointly Administered

**CONSUMER NOTICE FOR CUSTOMERS WHO PURCHASED VEHICLES
FROM REAGOR-DYKES**

DEAR CUSTOMER OF REAGOR-DYKES AUTO GROUP:

Reagor-Dykes Motors, LP, Reagor-Dykes Imports, LP, Reagor-Dykes Amarillo, LP, Reagor-Dykes Auto Company, LP, Reagor-Dykes Floydada, LP, Reagor-Dykes Plainview, LP, Reagor-Dykes Snyder, L.P, Reagor-Dykes II LLC, Reagor-Dykes III LLC, Reagor Auto Mall, Ltd., and Reagor Auto Mall I LLC (collectively, “**Reagor-Dykes**”) filed the above-captioned Chapter 11 bankruptcy cases (the “**Chapter 11 Cases**”) on August 1, 2018 and November 2, 2018.

On September 3, 2020, the Bankruptcy Court in Lubbock entered an Order in the Chapter 11 Cases appointing Mr. Dennis Faulkner as Consumer Ombudsman. The stated purpose of the Consumer Ombudsman is to act as a fiduciary to try to help impacted consumers. While the Consumer Ombudsman is neither authorized nor able to resolve all issues you may have faced given the Reagor-Dykes Chapter 11 Cases, this Consumer Notice has been provided to you for your use in communicating your concerns or grievances against Reagor-Dykes to the Consumer Ombudsman (“**Consumer Claims**”).

If you purchased a vehicle from one of the following Reagor-Dykes dealerships between June 1, 2018 – July 31, 2018, you may be entitled to assert a claim against a dedicated fund held by the Consumer Ombudsman: Reagor-Dykes Plainview Ford, Reagor-Dykes Chevrolet Floydada, Reagor-Dykes Amarillo Mitsubishi, Reagor-Dykes Mitsubishi Lubbock, Spike Dykes Ford Lamesa, Reagor-Dykes Auto Mall of Midland, or Reagor-Dykes Toyota Plainview.

If you purchased a vehicle from one of the following dealerships between September 1, 2018 and November 1, 2018, you may be entitled to assert a claim against a dedicated fund held by the Consumer Ombudsman: Reagor-Dykes Auto Mall, Reagor-Dykes Auto Mall Downtown, Reagor-Dykes Direct Auto of Dallas, Reagor-Dykes Auto Mall Imports, Reagor-Dykes Auto Mall West Lubbock, or Reagor-Dykes Auto Mall Leveland.

CONSUMER CLAIM REGISTRATION PROCEDURES AND DEADLINE

Should you wish to register your potential claim with the Consumer Ombudsman, go to cases.stretto.com/reagor-dykes/consumerclaims and follow the instructions provided there. ***Please note that submitting your potential claim to the Consumer Ombudsman does not constitute an acknowledgement by the Consumer Ombudsman of the validity of your asserted claim, nor does submission of your claim guarantee any recovery on your stated claim. Should you wish to receive a date-stamped copy of your claim, please include a photocopy of the form and a self-addressed, stamped envelope. All disputes regarding consumer claims remain subject to final determination by the Bankruptcy Court unless otherwise resolved and agreed by and between the consumer and the Consumer Ombudsman.***

To have your claim considered timely registered, you must go to cases.stretto.com/reagor-dykes/consumerclaims and follow the instructions given to print, complete and mail your Consumer Claim, including providing the documents and information about your claim where required, such that your Consumer Claim is postmarked on or before **January 31, 2021**.

Should you have any questions concerning this Consumer Notice, please contact counsel for the Consumer Ombudsman, C. Ashley Ellis at aellis@foley.com cc: the Consumer Ombudsman team at : TeamRDMotors@stretto.com via email so that we have a written record of your concern.

Very Truly Yours,

/s/ Dennis Faulker

Dennis Faulkner, in his capacity as
Consumer Ombudsman